eMobility Infrastructure Design guide for building applications

IEC Design Guide 01/2023

se.com/emobility



Legal and safety information

Important Instructions

Read these instructions carefully and look at the equipment to become familiar with the device before trying to install, operate, service or maintain it.

The following special messages may appear throughout this guide or on the equipment to warn of potential hazards or to call attention to information that clarifies or simplifies a procedure.



The addition of either symbol to a "Danger" or "Warning" safety label indicates that an electrical hazard exists, which will result in personal injury if the instructions are not followed.



This is the safety alert symbol. It is used to alert you to potential personal injury hazards. Obey all safety messages that follow this symbol to avoid possible injury or death.

A DANGER

DANGER indicates a hazardous situation which, if not avoided, will result in death or serious injury. Failure to follow these instructions will result in death, serious injury, equipment damage, or permanent loss of data.

WARNING

WARNING indicates a hazardous situation which, if not avoided, can result in death or serious injury. Failure to follow these instructions can result in death, serious injury, equipment damage, or permanent loss of data.

CAUTION

CAUTION indicates a hazardous situation which, if not avoided, can result in minor or moderate injury. Failure to follow these instructions can result in injury or equipment damage.

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NOTICE

POTENTIAL COMPROMISE OF SYSTEM AVAILABILITY, INTEGRITY, AND CONFIDENTIALITY

- Change default passwords at first use to help prevent unauthorized access to device settings, controls, and information.
- Use cybersecurity best practices to help prevent unauthorized exposure, loss, modification of data and logs, or interruption of services.

Failure to follow these instructions can result in a non-operational system where the Wireless Panel Server is installed.



Purpose of this Document

Target Audience

This design guide is intended for certified EcoXpert partners, System Integrators, Specifiers, Electrical distribution designers, Installers, Electricians and other qualified personnel who are responsible for the design and definition of eMobility infrastructures.

Objective

The objective of this document is to offer support and guidelines to fulfill the needs of customers in charge of eMobility infrastructures deployed in building and fleet applications.

This document details the system design considerations for the electrical installation that must be taken into account when designing an eMobility infrastructure with electrical distribution and digital architecture.

It also helps to select the most appropriate architecture according to the building owners and charge point operators' needs, and provides guidelines on implementation to meet the system design considerations.

This technical guide provides a special focus on all the necessary building blocks required at each level, for each application.

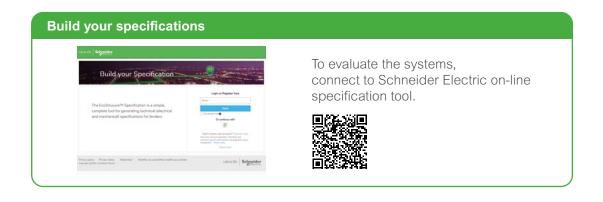






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INTRODUCTION

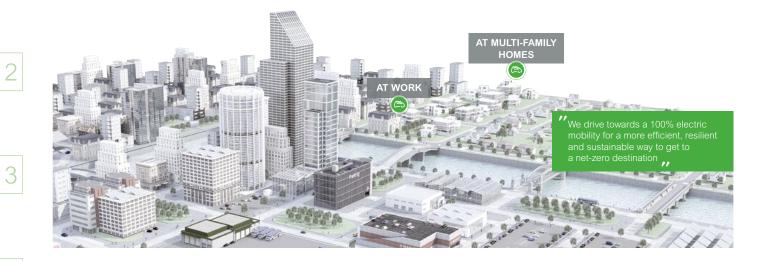
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EcoStruxure for eMobility

Introduction

Part of EcoStruxure[™], our IoT-enabled architecture end-to-end platform, EcoStruxure[™] for eMobility is a holistic solution, beyond the charging infrastructure, where the whole electric mobility ecosystem is connected to provide an optimized and cleaner energy management strategy for multifamily homes, commercial and industrial buildings and fleets of vehicles.

This involves building the mobility of the future.



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EcoStruxure for eMobility | Schneider Electric

Open architecture for customer flexibility	$\rangle\rangle\rangle\rangle$	Vendor agnostic solution that connects EV chargers, power distribution and software to enable services.
EcoStruxure ready	$\rangle\rangle\rangle$	Open to EcoStruxure digital architectures.
Building upgrade solutions		Deep expertise in electrical distribution enables end-to-end customer solutions, managing electrical upgrades easily



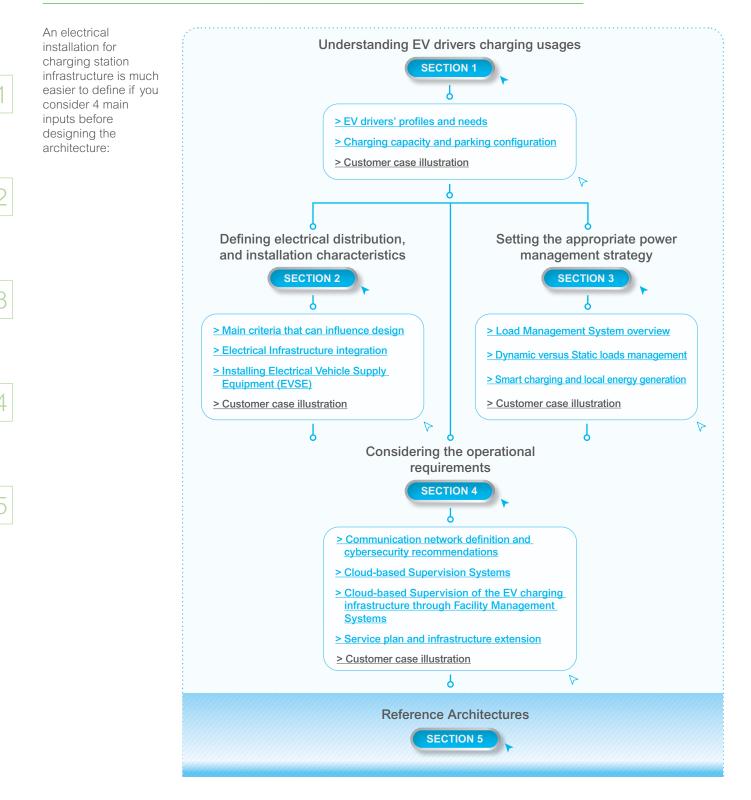
EcoStruxure for eMobility





General Methodology

Designing eMobility Infrastructure for residential and commercial buildings





SECTION 1

Understanding EV drivers charging usages

EV drivers' profiles and needs	p.	13
Charging capacity and parking configuration	p.	14
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Understanding EV drivers charging usages

EV drivers' profiles and needs



How long will the EV drivers stay? What distance has been traveled before reaching the stopping area or what distance will be traveled afterwards? When did they arrive? When will they leave?

Each EV driver has got their own mobility profile and at this stage it's only possible to define or estimate the typical usage based on the place where they will charge.

The turnover of vehicles can be different considering the targeted usage of each charger.

As an example, for residential markets, the vehicles will mainly be charged overnight, while fast charging will be requested for supermarkets and top-up loads, and very fast charging will be required to recover a full carload on highways.

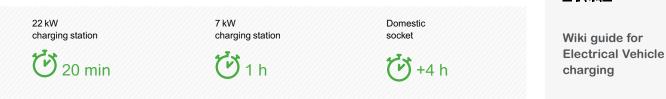
Authentication modes, tariff rules, and reservation methods are also significant levers influencing the EV driver behavior and the level of frequentation.

Correspondence between charging station location and Electrical Vehicle Supply Equipment (EVSE) power:

Total power output of the charging system

Requirements for charging site: quantity of charging points and durations								
Site typology	Residential buildings	Work places	Shopping malls	Stores				
Charge time	8-12 h	8 h	1-2 h	30-60 min				
Extra range	50-300 km	50-150 km	20-100 km	20-60 km				

Average charging time of a typical electric passenger car for a 40 km trip



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charging.

As an example, with Mode 2, the charging capacity is limited to 2.3 kW, while Mode 3 provides faster and more efficient 7.4 kW capacity for battery The effective charging capacity is defined by the weakest link.

Vehicle charger	Cable/charging mode	Charging point	Effective charging capacity
G-àg			
7 kW	2.3 kW (Mode 2)	Domestic power socket 2.3 kW (Mode 2)	2.3 kW
G-2		Charging station	
7 kW	7.4 kW (Mode 3)	22 kW	7.4 kW



2



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Learn more

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Understanding EV drivers charging usages

Charging capacity and parking configuration



How many and what type of charging points should I install? What minimum power would be necessary?

2

The first stage will be to check the local regulations and guidelines.

Today there is no real standard rule to define or to give a straightforward answer to these questions but there are more and more local regulations that accompany eMobility market

Without considering any local rules, here are some guidelines and recommendations for estimations.

Number of EVSE to be pre-set in any installation

A: percentage of parking spaces to be equipped with EVSE P_{ev} : minimum power to be reserved for EV infrastructure at the location

$$N * A = \frac{P_{ev}}{P_{evse} * Cfn}$$

Minimum power reservation for EVSE infrastructure design

$$P_{ev} = A * N * P_{evse} * Cfn$$

e: power of EVSE to consider as a reference for the location C fn: demand factor

Defining charging station specifications

growth and fast-growing sales of BEV and PHEV vehicles.

Charging capacity per charging point								
Power 3.7 kW 7.4 kW 11 kW 22 kW								
Extra range / h	19 km	37 km	55 km	110 km				
Charged range per hour calculated as 20 kWh / 100 km								

N: total number of parking spaces at the location

Average charging time to charge 50 kWh (250 km) batteries to full



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> Example: for a vehicle with a 40 kWh battery:

The power of the source determines the charging speed*

Source used	Domestic power socket	Dedicated AC power	· socket	Dedicated DC power socket
Power	Single-phase: 2.3 kW	Single-phase: 7.4 kW	Three-phase: 22 kW	Three-phase: 24 kW
Time for a full charge	18 h	D _{7h}	2h30 min	₽ 2h
% of charge reached in 30 min	3%	7%	20%	25%

Learn more

Wiki guide for Electrical Vehicle charging



Understanding EV drivers charging usages

> Defining minimum power reservation

Number of places to pre-equipped, based on the parking configuration

Parking places	N < 4	N < 40			N > 40			
	A	P _{evse}	C fn	Minimum Power reservation	A	P _{evse}	C fn	Minimum Power reservation
Residential buildings	50 %	7.4	0.4	20 %	75 %	7.4	0.4	20 %
At work: offices or industrial buildings	10 %	11	0.4	10 %	20 %	11	0.4	20 %
Public parking	10 %	22	0.4	10 %	20 %	22	0.4	20 %
At destination	5 %	11	0.4	5 %	10 %	11	0.4	10 %

With :

N: total number of parking spaces at the location

N. Use number or parking spaces at the location A: percentage of parking places to be equipped with EVSE $P_{\rm ev}$: minimum power to be reserved for EV infrastructure at the location $P_{\rm evse}$: power of EVSE to consider as a reference for the location C fn: demand factor

C fn should be adapted to car park usage and expected charging station availability. C fn = 1 if you expect all your charging stations to be used at full power at the same time.



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CUSTOMER CASE

illustration #1

CUSTOMER CASE

illustration #2

CUSTOMER CASE

illustration #3

CUSTOMER CASE

illustration #4

Understanding EV drivers charging usages



Charge Point Building Operator owner

The following usages have been defined:



Service vehicles / fleet vehicles:

and type of usages

It is considered that this category of vehicles can be charged over the night.

An office building with multiple areas

- a charge capacity of 11 kW could be enough to cover current needs.
- 22 kW chargers could be used to anticipate the increase in EV battery capacity and EV on-board charger

Private employee vehicles:

These are charged during the day.

• Three-phase 11 kW chargers can cover the need.



Customer and visitor vehicles:

These are charged during the day.

• 22 kW chargers are appropriate for this use case.

Application	3 3		Demand factor Charging		kW max	kW min	Total		
	3.7	7.4	11	22	(Cfn)	period	Day	Night	kW
Sales area									
Demo / Company cars				1	0.8	day	17.6	0	17.6
New car delivery		4			0.5	night	0	14.8	14.8
Cars for tests drives				1	0.5	day	11	0	11
After sales area									
Service loan cars		4			1	night	0	29.6	29.6
Repaired customer cars				2	0.5	night	0	22	22
Customer parking area				4	0.6	day	52.8	0	52.8
Employee parking area		8			0.4	day	23.68	0	23.68
Total							105.08	66.4	171.48

In this example, the power has been calculated with some demand factor (Cfn) below 1, assuming that a Load Management System such as EVlink Charging Expert is regulating the EVSE power demand.

Without a load management system, the demand factor would have been 1, as defined in IEC 60364-7-722 "Requirements for special installations or locations – Supplies for Electric Vehicles".

Life Is On

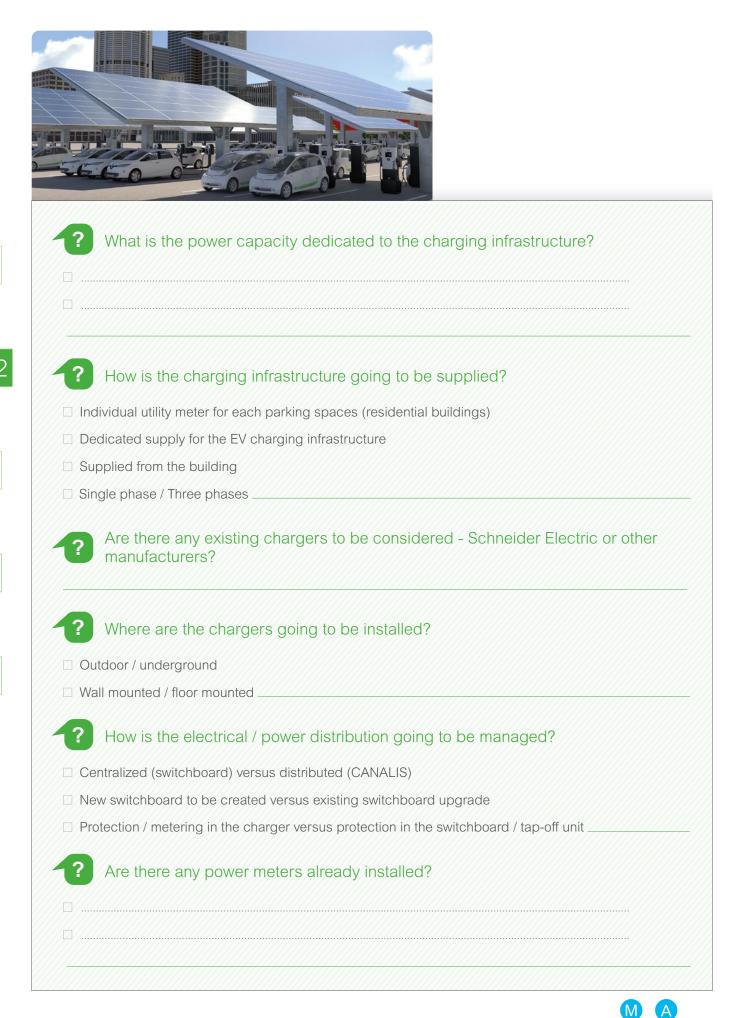
Schneider

SECTION 2

Defining electrical distribution and installation characteristics

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Installing Electrical Vehicle Supply Equipment (EVSE)	p.	26
Customer case illustration part 2	р.	28

SECTION 2 | Defining electrical distribution and installation characteristics



Main criteria influencing design



What is the required electrical protection? How is the charging infrastructure going to be supplied? Does it impact my Infrastructure's electrical distribution?

> Electrical Vehicle standards

Charging an electric vehicle means connection to a powerful electricity supply.

All electrical installations should be properly designed, constructed, and treated according to the IEC standards for EV installations.

The user or integrator should always perform an appropriate complete risk analysis, and test the system with respect to the relevant specific application or use thereof. Learn more:

IEC 61851 standard for EV supply equipment (EVSE)

This standard defines the fundamental aspects of EV charging and contains all the requirements covering the EVSE, as equipment. Therefore, the EVSE must comply with the IEC 61851 series and shall be supplied according to IEC 60364-7-722 Requirements.

IEC 60364 -part 7-722 for Low Voltage installations

The international series of standards for Low Voltage Electrical Installations (IEC 60364 series) contains a new part dedicated to supplies for electric vehicle.

IEC 60364 part 7-722 requires electrical protective measures:

- Protection against short-circuits and overloads with circuit breakers
 Protection against electric shocks and risks of electrocution with a 30 mA RCD.
- Protection against overvoltage with a surge protection device (SPD).



The International Electrotechnical Committee (IEC) has defined a set of standards, covering devices, protection and electrical installation.



Electric Vehicle Supply Equipment complying with IEC 61851-1 edition 3



Acti9 iC60 circuit breaker



Acti9 B type Earth leakage protection



Acti9 Surge Protection Device



4

EV Supply Equipment electrical protection and metering

The EV READY Mark is a certification mark that provides an answer to the questions of **Interoperability**, **Security and Performance for Electrical and Hybrid Rechargeable Vehicle (EV) Charging Stations**.

Launched on the initiative of automobile manufacturers Renault-Nissan, the EV READY mark is the result of technical quality work undertaken at numerous workshops with representatives of all the players in this industry (vehicle manufacturers, charging station manufacturers, installers, operators, utilities, networks, standardization organizations, third party laboratories, etc.).

The EV READY mark results in a Third-Party Certification process that takes into account both the product and its installation. In this context, ASEFA is the certification body for this mark and delivers the following certificates:



- ASEFA Certificate type 5 for Products
- ASEFA Qualification Certificate for Installers
- EV READY Certificate for Installed Products

Learn more



Wi for ch

Wiki Guide for electric vehicle charging

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White Paper Safety measures for electric vehicle charging



Guide Earth Fault Protection



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Technical reference document "E.V. READY" Certification



Schneider Electric Power distribution



Metering solutions display the active energy consumed to:

- Maximize the power allocated to the EV infrastructure in residential, commercial and industrial buildings.
- Provide a MID certified meter so that payment and billing is linked to the amount of energy consumed.
- Send active energy consumed information in OCPP to a supervision system with communicating meters.



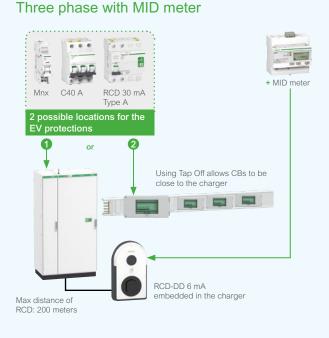
> Designing electrical distribution

Charging infrastructure for indoor parking



Three phase without MID meter





Note: infrastructure set-up is always related to needs and must comply with local regulations.



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Charging infrastructure for outdoor parking





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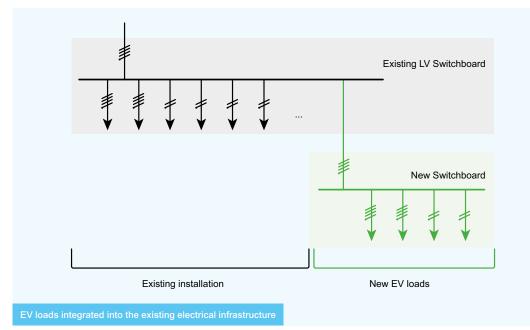
Electrical Infrastructure integration

The integration of EV charging supply equipment requires an integration of several high-power loads and an adaptation to the existing electrical infrastructure.

This section presents basic principles for designing the EV charging infrastructure and its integration into the existing electrical installation.

EV charging power demand lower than the installed power demand

If the amount of charging points and their capacity is significantly lower than the installed power, an option to investigate could be to integrate the EV chargers into the existing electrical installation.



A preliminary audit is required to assess the capacity of the existing installation to absorb the power demand of the new loads. It should be checked that:

- the utility can provide the new power demand.
- the existing busbar is adequately sized to absorb the new power demand.
- the existing LV panel is adequately sized to absorb the new power demand, and to integrate the additional protection equipment for the EV circuits.
- overcurrent protection selectivity can be achieved between the main circuit breaker and the circuit breakers at the EV circuits.
- selectivity can be achieved for the residual current protections between the main Residual Current Device (RCD) and the RCDs in the EV circuits.
- the RCDs in the existing installation can operate in the presence of DC leakage currents induced by the EV supply equipment.
- overvoltage protection including the new EV charging stations is achieved, with the addition of SPDs if necessary

The integration of EV chargers into the existing electrical infrastructure is an interesting option if it does not require significant changes or replacement of equipment.



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At this stage of the project, an audit is highly recommended to identify the power load that can be added without changing the existing electrical infrastructure. Energy efficiency measures could be proposed to reduce the existing consumption and therefore increase the power demand that can be added.

Local power supplies and storage could be proposed to compensate for the impact of integrating the EV charging equipment.

If the existing LV switchboard cannot accommodate the additional power and/or devices required, the option described in next paragraph is recommended.

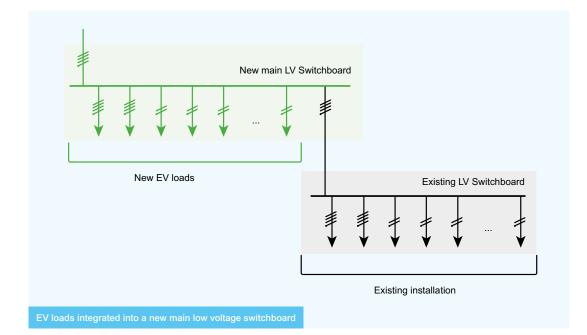
EV charging power demand equivalent to or higher than the existing power demand

If the power demand of the new EV loads is equivalent to or higher than that of the existing electrical installation, it could be preferable to install a new main LV switchboard to integrate all EV loads.

The existing electrical infrastructure will be connected to this new main LV switchboard. An overcurrent and residual current protection selectivity need to be achieved between the existing installation feeder and the new main incomer.

If there are several EV chargers located in the same area, secondary LV switchboards could be installed close to the EV charging area in order to optimize the cable length.

The creation of a new main LV switchboard presents the advantage of minimizing the changes to the existing electrical installation. In addition, it offers the opportunity to coordinate protection devices, and thus optimize the power availability.





Use of local energy supplies to compensate for the EV charging power demand

The integration of EV loads increases the power demand of the electrical installation significantly.

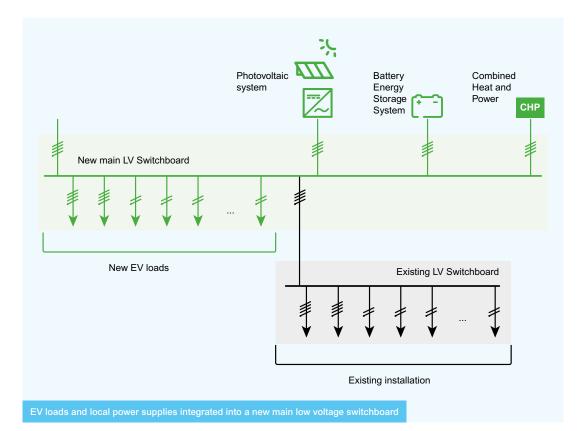
An extension of the local energy infrastructure is often required. A switch from a LV grid connection to a MV grid connection could be necessary in certain cases.

In addition to the electrical infrastructure, the electricity contract with the energy provider needs to be reviewed.

To limit or avoid these types of significant modifications to the existing local installation, local energy power supplies can be added, such as:

- Photovoltaic system: for local energy production and a commitment to sustainability.
- Energy storage system: to avoid power demand peaks and optimize solar production use.
- Combined heat and power (CHP): combined heat and power production if relevant.

Local power supplies can be connected to the new main LV switchboard. Their integration into an existing electrical infrastructure requires a preliminary audit.





Installing Electrical Vehicle Supply Equipment (EVSE)



Should EVSE be installed on the floor or wall mounted? How can you scale up your needs?

Floor or wall mounted EVSE are easy-to-install, flexible and cost effective solutions for indoor or outdoor areas.

After having followed local design rules or guidelines for power reservation, you can start by installing a reduced amount of EVSE and then to scale it up progressively as per the need. With centralized distribution, the LV switchboard will handle reservation.



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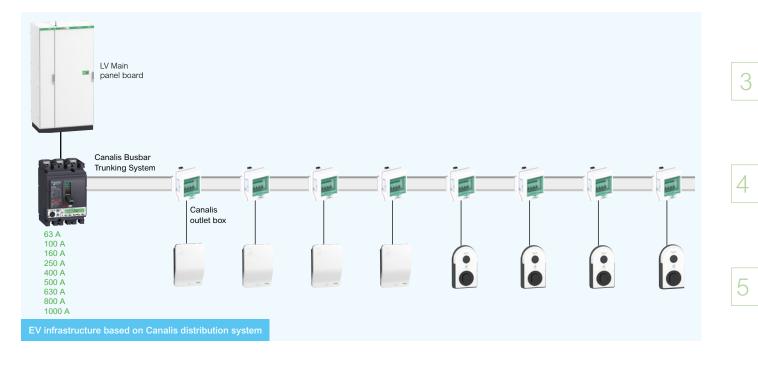




How should it be installed?

To minimize installation costs, and also to facilitate identification of EV charging areas, it is better to group charging points at the same location and then design the appropriate electrical distribution.

The charging station space should be identified with vertical signage (panel) as well as with a floor marking (horizontal signage).



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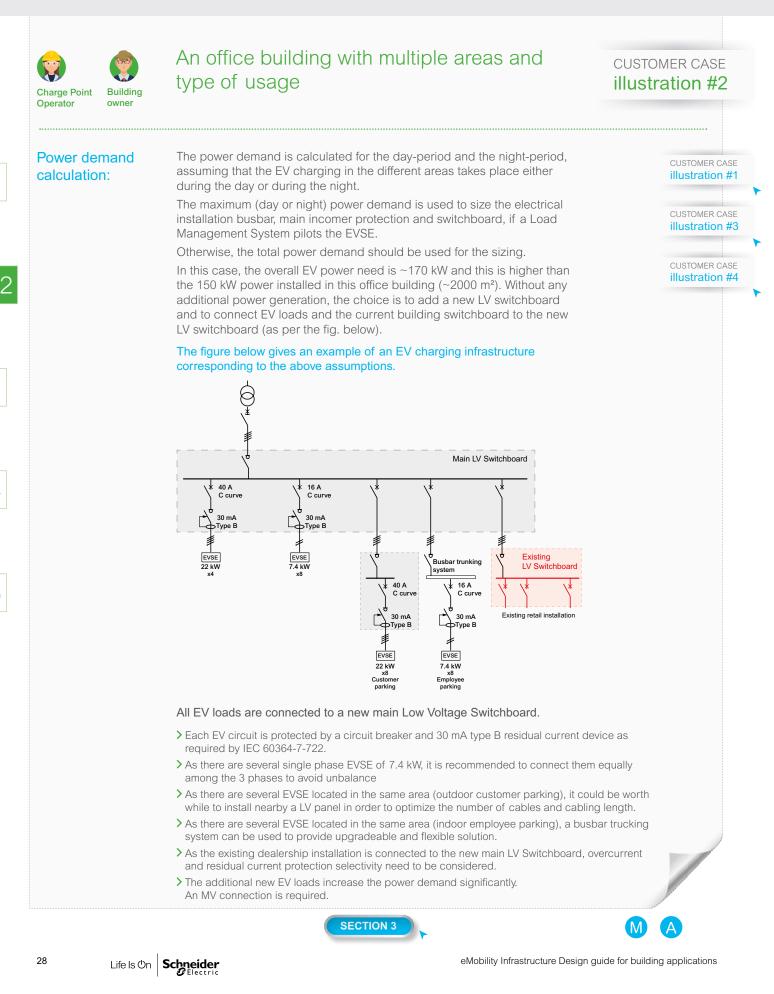
EVlink™ terminal distribution kit



Electrical distribution with Canalis™ busbar trunking system allows you to save time and costs during installation, and to be ready for future extensions.

- From 100 A to 1000 A
- Can cover the entire parking area
- Scalable without power switch-off
- Reassemble charging stations without power switch-off
- Easy access to circuit breaker and RCD Type B
- Optimized installation time
- Space saving





SECTION 3

Setting the appropriate power management strategy

Load Management System overview	p. 31
Dynamic versus Static loads management	p. 32
Smart charging and local energy generation	p. 34
Customer case illustration part 3	p. 35

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?	What is the power capacity dedicated to the charging infrastructure?
	Is there any risk that EV charging infrastructure power demand exceeds its power capacity?
2	Is there a need for dynamic optimization of power availability among the EV charging infrastructure and the building?
?	Is there any local energy generation to consider: PV, battery storage?

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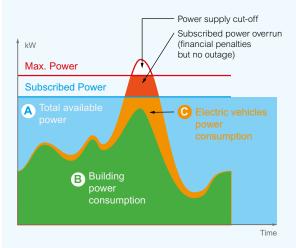
Load Management System overview



Why is a Load Management System recommended for controlling EVSE?

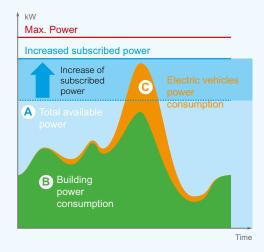
A Load Management System to control EVSE power demand is highly recommended as it optimizes the impact of a charging solution's consumption on an electrical installation.

The problem



The installation of charging stations in an existing electrical installation can have a significant impact due to the power level required by electric vehicles to charge.





This solution consists of increasing the power subscribed from the energy supplier to maintain the same consumption model. It implies an increase in the cost of the subscription and that the trigger threshold can be exceeded. Thus the continuity of service of the building could be impacted.

If such a solution is not installed, the installation should be sized for the maximum power demand without considering the charging period and usage coefficient. As a result, the installation will be oversized compared to the real need, and the costs of the EV charging infrastructure will be higher.

Principle of load balancing between vehicles

When the load shedding is triggered, the algorithm allows the available energy to be distributed according to two strategies (depending on the settings):

- Based on the energy already consumed: the system interrupts the charging of the vehicles that have obtained the highest amount of kWh since the start of their charging, favoring new vehicles.
- Based on the connection time: the system interrupts the charging of the vehicles with the longest charging time favoring those last arrived.

In both cases, the system rechecks and updates the situation every 15 minutes.

In this case, with the existing loads, the new EV chargers and the photovoltaic production, we recommend a dynamic energy allocation via a general DYNAMIC setpoint.

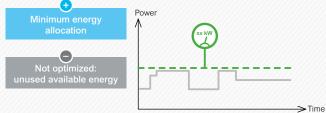


Dynamic versus Static loads management

The Load Management System allocates the available energy on the site in real time to the electric vehicle charging network. In doing so, it would also temporarily limit the charging power to meet the energy constraints imposed by the rest of the electrical installation. Conversely, the power allocated may be higher at times when the energy consumption of the rest of the electrical installation is low.

STATIC loads management

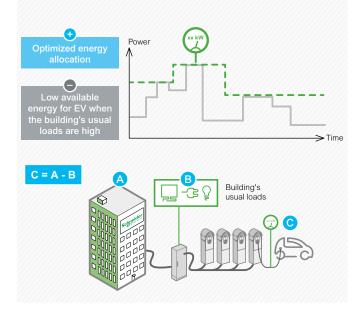
The maximum power value is equal to the subscribed demand or any fixed value. EV Charging Expert dynamically distributes the energy below that fixed value among the chargers based on the energy demand and defined system settings.



A = B + C

DYNAMIC loads management

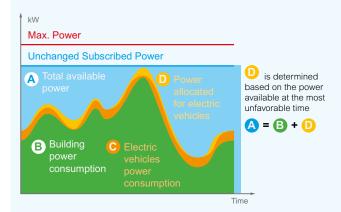
The remaining energy at the building is allocated to the EV infrastructure in real time based on the energy demand and defined system settings.



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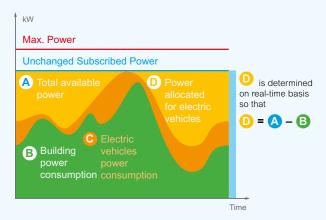
3

Determination of the dynamic setpoint STATIC loads management



Setpoint "D" is fixed. The power is distributed between all connected vehicles.

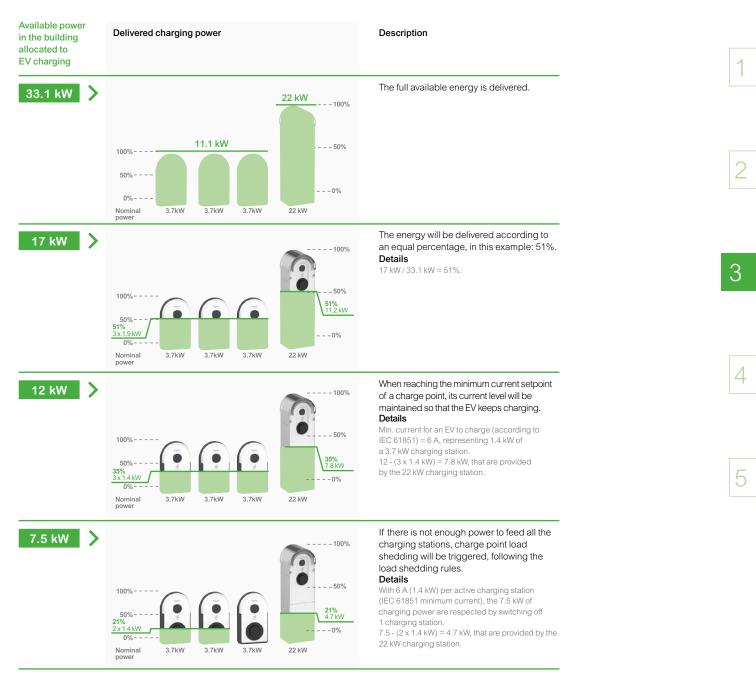
DYNAMIC loads management



Setpoint "D" is adjusted in real time according to the consumption of the rest of loads in the building, to maximize the power allocated to charging electric vehicles.



Illustration of load reduction and load shedding operation





Smart charging and local energy generation



- What is smart charging?
- Why do buildings need smart charging for EVs?



How is smart charging different to traditional load management?

Smart charging

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Smart charging refers to a system that is able to monitor, manage, and eventually regulate the use of EV charging devices with the aim of optimizing energy consumption.

The adjective "smart" underlines how this solution is able to intelligently and flexibly adapt the charging strategy to meet both the needs of EV users and the power grid.

A smart charging system will allow flexibility, optimized energy consumption, infrastructure scalability, and cost efficiency.

Smart charging for EVs in buildings

A smart charging infrastructure ensures buildings have power availability by minimizing the EV charging infrastructure's impact on the existing power distribution system. Smart charging and digitization technologies are used to create a better, more efficient charging experience that makes it easier to integrate renewable energy and provide resilient power.

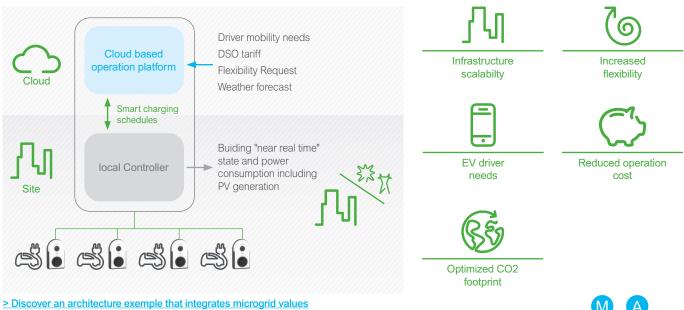
V Difference between smart charging

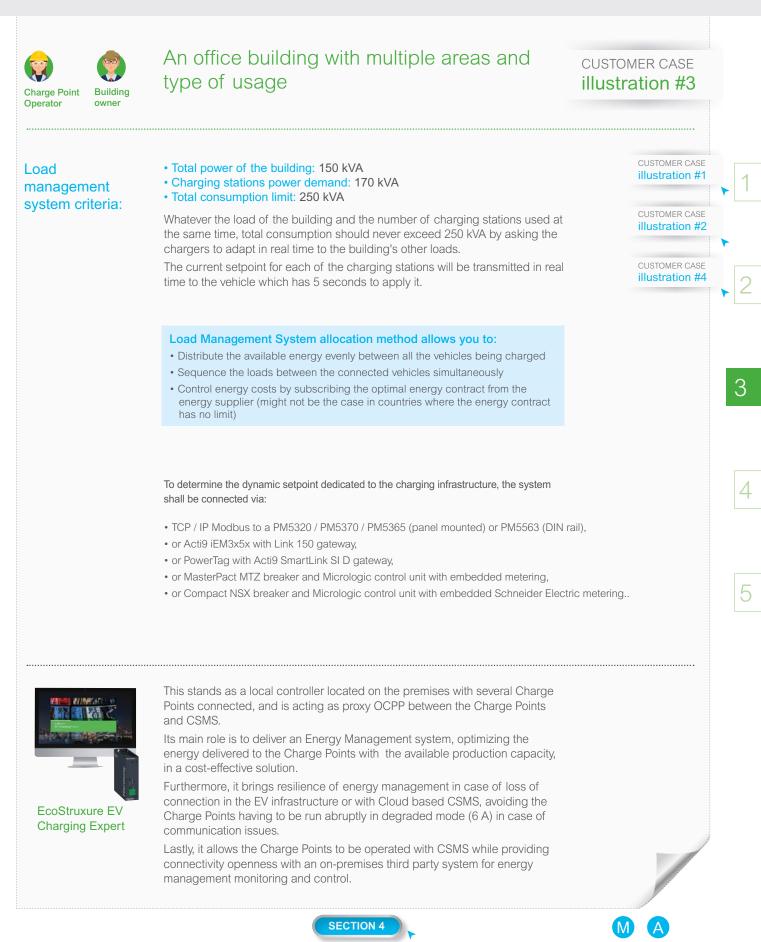
and traditional load management The term "smart charging" is frequently

used synonymously with the terms "classic load management" and "dynamic load management". However, these are not the same.

Smart Charging goes further than a standard load management setup. It is an intelligent system with proactive logic to schedule and forecast, and therefore provides an optimal

charging solution. In a nutshell, each EV plugged into the charging station charges with a specific charging profile. It not only takes into the account the needs of the EV driver (eg. Departure time etc.) but also respects the power limits of the entire installation. On top of this, a smart charging system gives significant OPEX savings to the infrastructure owner by optimizing the locally generated renewable energy (eg. PV installation on the building) and using the dynamic electricity tariffs for cost efficient charging.







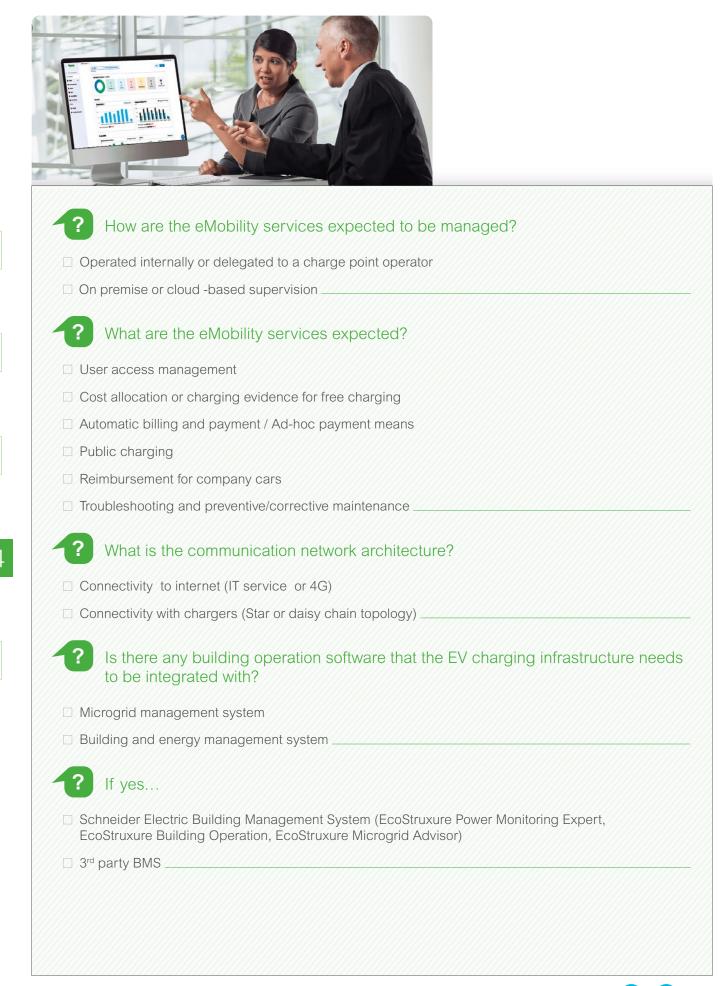
SECTION 4

Considering the operational requirements

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SECTION 4 | Considering the operational requirements





Communication network definition

This section details the guidelines for the WAN (Wide Area Network: Internet network) and the LAN (Local Area Network for EV chargers based on IPV4 addressing) communication networks. The eMobility digital infrastructure relies on the Ethernet communication network wired for the LAN and wired or wireless for the WAN.

The choice of ethernet communication topology and addressing policy is driven by:

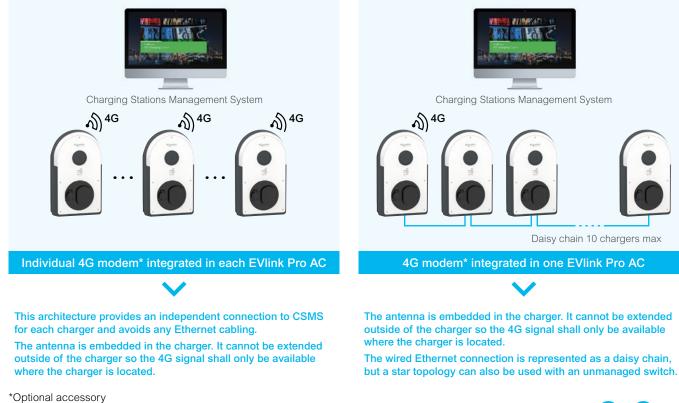
- Customer environment: interconnexion with existing IT infrastructure or isolated EV system
- Existing local edge controller in the EV infrastructure
- Maintainability scalability of the communication network
- · Level of openness of the EV LAN to third party system
- Cloud connectivity WAN and targeted level.

Key recommendations:

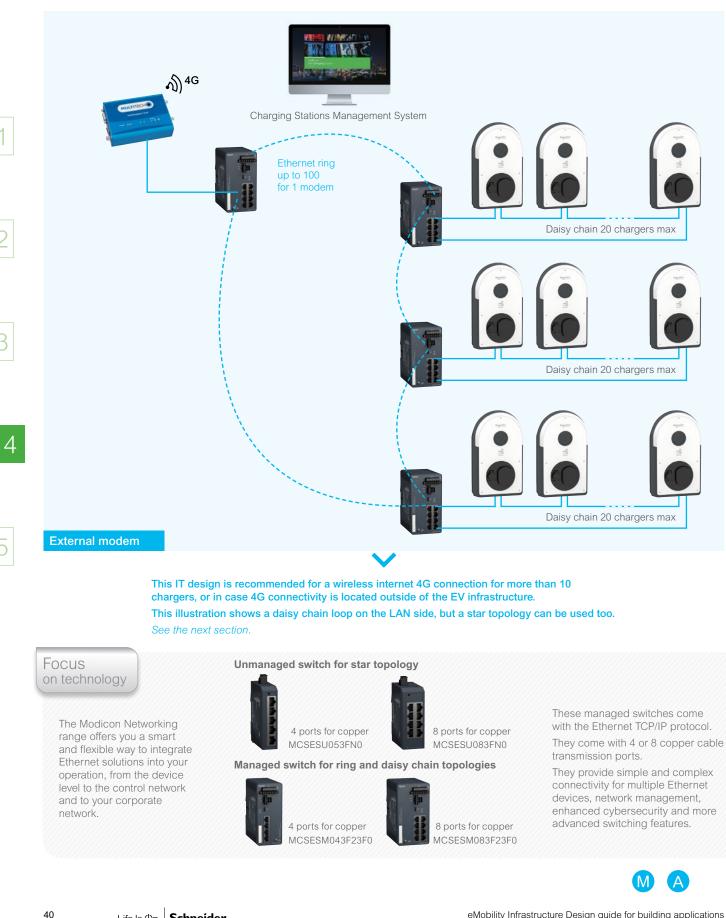
- Use Ethernet cables CAT6 as a minimum cable size, and check the cables during the commissioning with the appropriate verification tool
- Check the quality of Ethernet network thanks to manageable switch interface that provides diagnosis features
- Schneider Electric Ethernet switches are recommended. Avoid using Ethernet switches from different vendors
- For EVlink Pro AC charging stations, Ethernet ports parameters are by default set as follow:
 - Speed: automatic detection
 - Duplex mode: automatic detection
 - The recommended settings are: 100Mb/s and full duplex mode.

Wireless WAN connectivity without local Load management system

The choice of the wireless communication architecture depends on charging stations number and cost targets. The following illustrations details different possibilities:







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eMobility Infrastructure Design guide for building applications

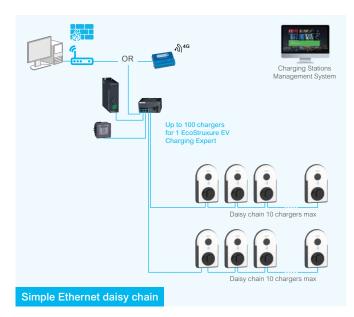
> Communication network with EcoStruxure EV Charging Expert

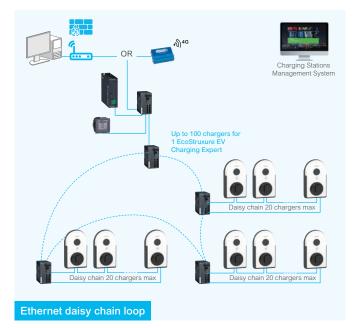
In this section, the different communication architectures are presented.

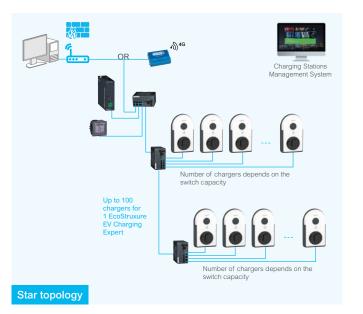
There are different network topologies: star and daisy chain. To decrease dependency between a group of chargers it is highly recommended to prefer star topology than daisy chain.

In case of daisy chain topology, it is recommended to build a daisy chain loop topology using manageable switches.

The communication network devices and EcoStruxure EV Charging Expert can be located inside an electrical switchboard (specific area) or in a dedicated IT bay (preferred setup for complex infrastructure). Charging stations' IP adresses and Power meter information are required. EcoStruxure EV Charging Expert can be set in Static mode or in Automatic mode from the dashboard.







IT information to be consolidated before the Ethernet network installation:

- IP addresses
- Subnet mask
- Default gateway
- DNS server
- Proxy
- IT diagram

For a complex project with a high number of chargers or specific IT architectures (ie, different subnet mask, DMZ...) Schneider Electric recommend collaborating with Schneider Electric EcoXpert partners or IT designer and system integrators skilled in communication networks.



2

> Cybersecurity - General rules

Cybersecurity's importance in eMobility is continuously increasing with a fast-growing eco-system involving lots of interconnection and stakeholders, each bringing cyber risks that need mitigation. On top of this, new laws and regulations on cybersecurity are constantly shaping the products and applications.

To support the development and maintenance of products, Schneider Electric follows a Secure Development Lifecycle (SDL) compliant with the IEC 62443-4-1 Security Standard for Industrial Automation and Control systems.

To learn more about how to secure the environment and infrastructure in which the eMobility building application is deployed, Schneider Electric publishes guidelines, white papers, and best practices that can be consulted in the Cybersecurity Solutions page of the Schneider Electric global website:

Cybersecurity Solutions

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Discover our Cybersecurity Solutions In addition, other resources can be found in the Schneider Electric Cybersecurity Support Portal, including:

- Schneider Electric vulnerability management policy
- Security Notifications about vulnerabilities in products and systems

Cybersecurity Support Portal



version:

Vulnerability Policy



Security notifications

4

Schneider Electric's vulnerability management policy addresses cybersecurity vulnerabilities affecting Schneider Electric products in order to support the security of our customers. Schneider Electric works collaboratively with researchers, Cyber Emergency Response Teams (CERTs), and asset owners to ensure that accurate information is provided in a timely fashion to adequately protect customer installations. Schneider Electric's Corporate Product CERT (CPCERT) is responsible for managing vulnerabilities and mitigations affecting products and issuing alerts.

In Schneider Electric eMobility architecture, OCPP communication links are secured, based on TLS 1.2 which provide confidentiality and integrity of communication data.



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The communication network of the eMobility building application shall consider the security requirement and network communication constraints coming from the global IT network of the building, like network IP addressing, segmentation (VLAN), firewall, external commutation link (VPN, IPSEC).

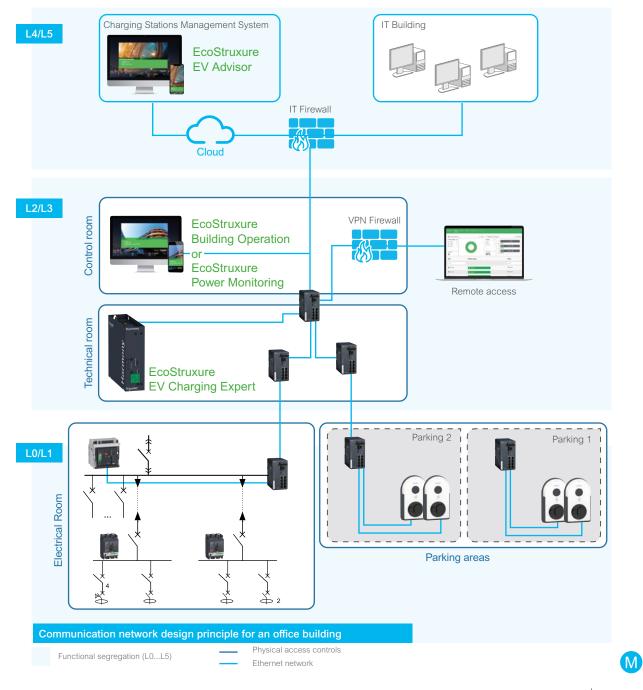
The following page illustrates the design of communication network security principle.



> Cybersecurity recommendations - Example

IT infrastructure should be managed globally and considered from the design phase to the operation and maintain activities, leveraging cybersecurity good practices throughout that help to prevent potential compromise of system availability, integrity and confidentiality.

- Change default passwords at first use to avoid unauthorized access to device settings, controls, and information
- Control physical access to cabinets
- Consider functional segregation that allows network separation (VLAN) by using switches instead of unmanaged systems
- Anticipate remote access needs for troubleshooting and maintenance



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Cloud-based Supervision Systems



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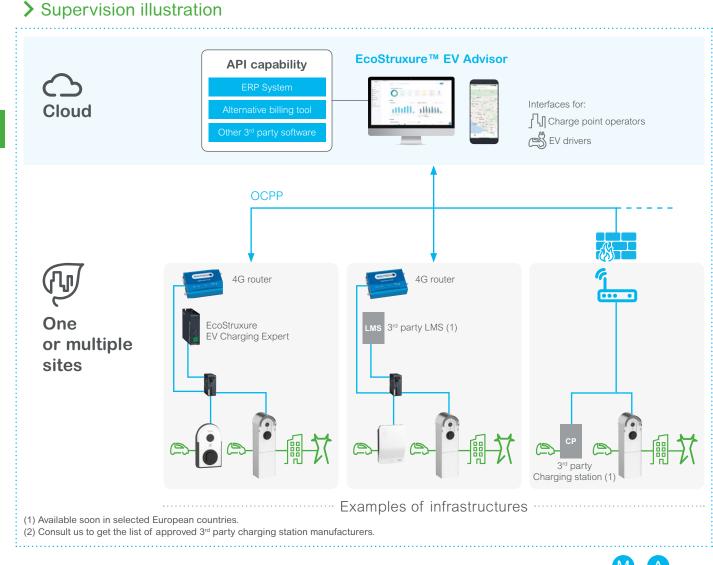
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What opportunities are offered by supervision connected to the EV infrastructure? What are the technical and communication prerequisites for deploying such a solution? Is it an open or locked solution?

With a supervision system, you can remotely monitor and manage all your chargers on your sites from one single platform. You will get a global overview and the capability to deep dive on a site to manage chargers, Load Management Systems, or EV drivers' usages.

Charging infrastructure can be connected either via a local network or with a 4G modem connection. It can enable access to the platform to be allocated according to roles or responsibilities and provides separate or combinable logins to commission, maintain and operate the EV charging infrastructure.

In addition, some systems provide an EV Driver app with features designed to improve the EV drivers' charging experience.





> Supervision features

Managing EV charging infrastructure	$\rangle\rangle\rangle$	 Remote monitoring of the charging infrastructure and carrying out for maintenance and troubleshooting activities. Simultaneous and remote monitoring of multiple organizations and locations. Access and permissions management by specifying the rights of individuals or groups of EV Drivers.
Managing tariffs and billing	>>>	 Setting up tariff for charging events based on location, day of the week, time of day, parking time, consumption and number of charging events. Cost allocation, billing and payment.
Optimizing cost and grid usage	>>>	 Static cloud energy management feature to optimize EV infrastructure energy consumption. Dashboards and stats monitoring of the EV infrastructure, enable sizing and anticipation of future needs.
Taking advantage of an Open Platform		 Integration of third party OCPP compliant hardware. Library of APIs to create a seamless customer experience.
Considering EV drivers' user experience	 Ser • EV drivers App to locate and unlock charging stations, monitor their usage and review invoid • Brand white-labelling of the EV Driver application. 	
Considering customization capabilities		 Specific business case as per business activity, from a small number of locations to a complete network. User rights: view-only or editor rights for different users Brand white-labelling of the platform dashboard. Customized APIs supporting app development and other use cases including identity management, payment and CRM system integration.

Focus on technology

EcoStruxure[™] EV Advisor

Charge point operator, Facility manager, Fleet manager user interface



User-friendly charging experience



"My Charger" application helps EV drivers to start a charging session from their phones and to see what chargers are available.

They can control their usage in real-time, receive detailed reports and access their EV charging history.



5

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Cloud-based Supervision through Facility Management Systems



What information does the Facility Manager look for? Is it an open or locked solution?

The digital age is rapidly transforming how we manage the places where people spend up to 90 percent of their time: buildings. As the Internet of Things connects more devices within buildings, the amount of building management data is increasing exponentially.

How that data is used to create smart buildings is improving what matters most - increasing operational efficiency and improving the occupant experience.

> EV loads integrated into a Facility Management System

effects.

- All-in-one monitoring of the electrical distribution
- · A single interface to supervise and monitor the EV charging infrastructure integrated into the building electrical distribution network.
- · Detailed alarms to make quick and informed decisions if something happens.

· Monitoring of the EV charging stations' power output to control the peak demand.

· Detailed view of circuit capacity to optimize the electrical distribution and to forecast EV infrastructure evolution

· Power quality view to analyze the impact of DC charging on the ED network and anticipate adverse

Power demand and Power quality monitoring Energy

consumption trends and KPIs

Identification of the charging stations with the highest consumption.

Consumption comparison per zone, time period, parking usage...

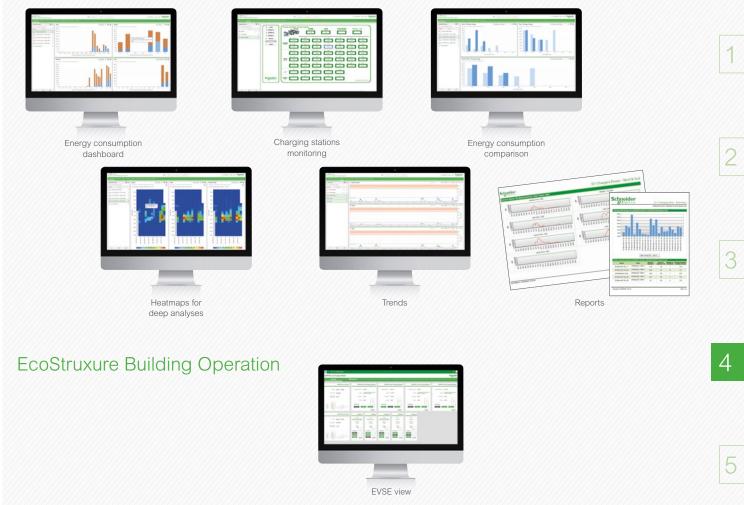
· EV charging station status and usage continuous monitoring.



Focus on technology

EcoStruxure Power Monitoring Expert

Facility Manager single and remote user interface



> Learn more





10

EcoStruxure Power Monitoring Expert



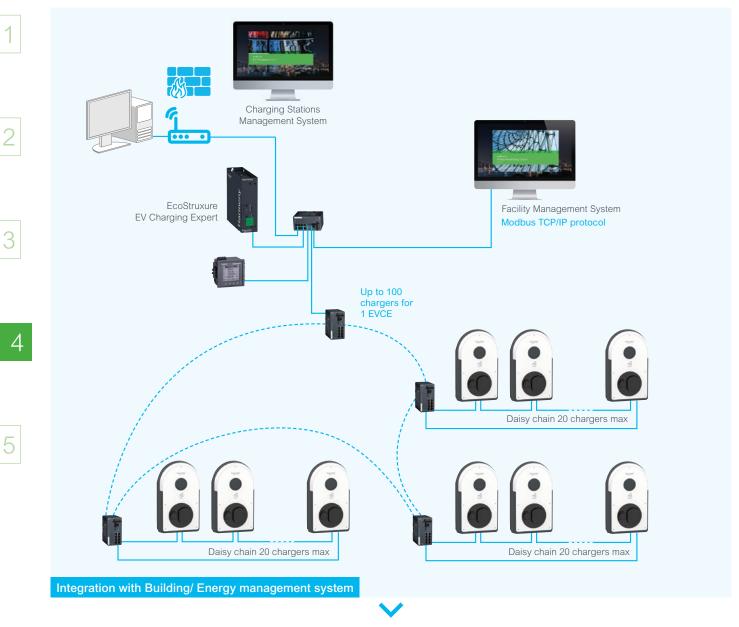


EcoStruxure **Building Operation**



> Communication network with Facility Management Systems

The following illustration details the communication architecture between the EV infrastructure that enables the Charging Point Operator to manage the drivers' access and billing while the Building Management System or the Energy and Power Management System are focused on energy or on operations.



Facility Management Systems request energy and asset management data in the Modbus TCP/IP protocol with the chargers using the same IP Network that the OCPP protocol between EcoStruxure EV Charging Expert and the chargers.



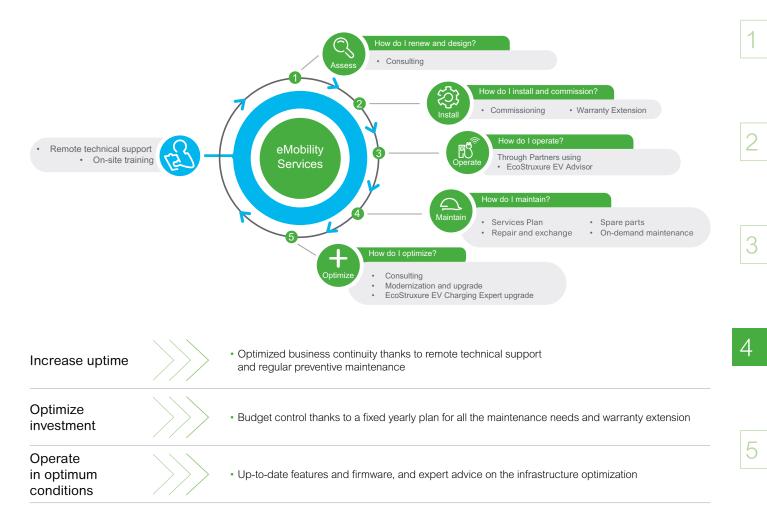
For complex projects with a high number of chargers or specific IT architectures (i.e, different subnet mask, DMZ...) Schneider Electric recommends collaborating with Schneider Electric EcoXpert partners or IT designer and system integrators skilled in communication networks.

Large EV infrastructure for large buildings IEC Electrical and Digital Reference Architecture Guide (EVSOL2DG001)



Service along the infrastructure lifecycle

Services are key to optimizing the performance and uptime of the EV infrastructure and to keep the assets running in optimum conditions throughout the whole lifecycle, from installation and commissioning, to maintenance and modernization.



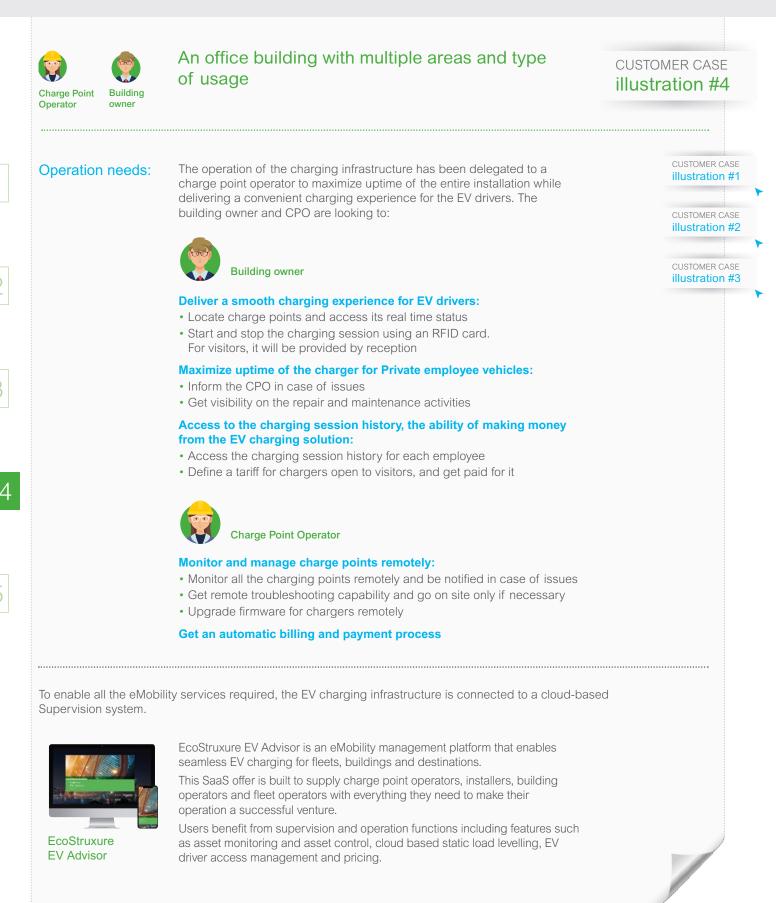
Focus on technology

eMobility Services Plan from Schneider Electric

With a fixed yearly plan, you can expect top-of-the-line services from Schneider Electric for your eMobility infrastructure. All that in addition to priority access to on-site and remote support and preferential prices on our spare parts ecosystem.



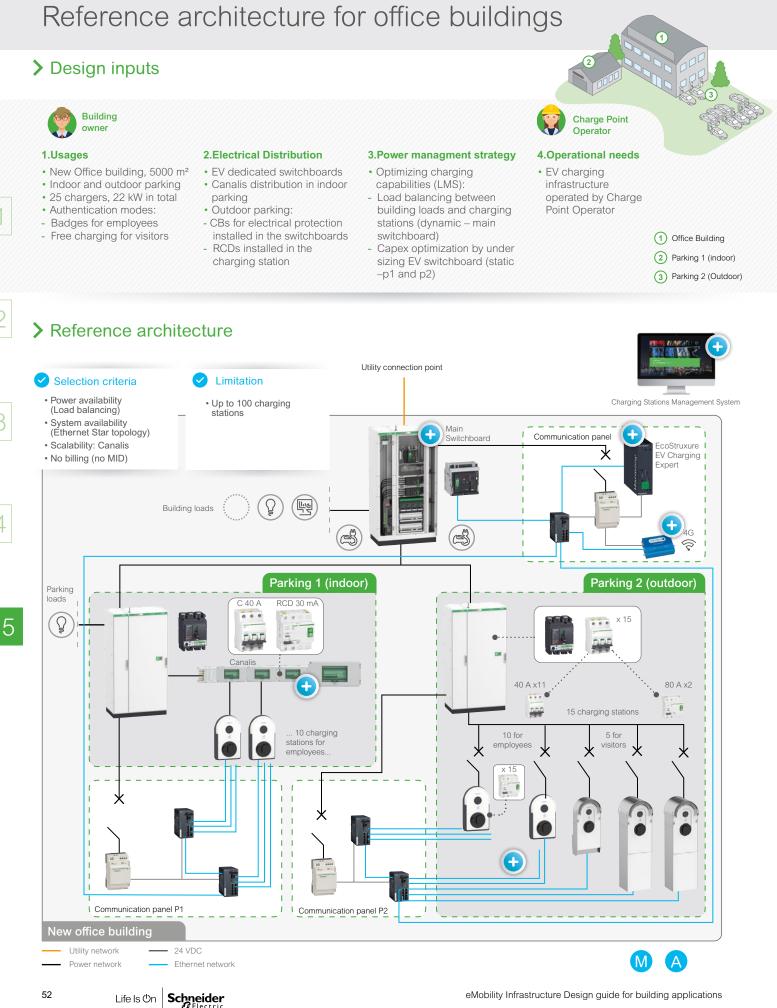




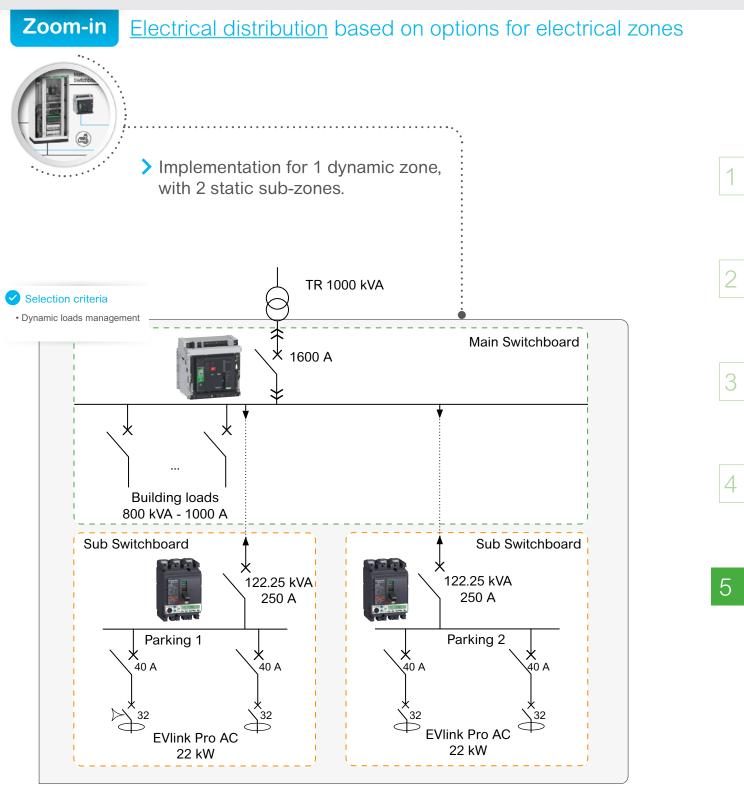
SECTION 5

How to implement the infrastructure

Reference architecture for office buildings	p. 52
Reference architecture for residential buildings	n 64



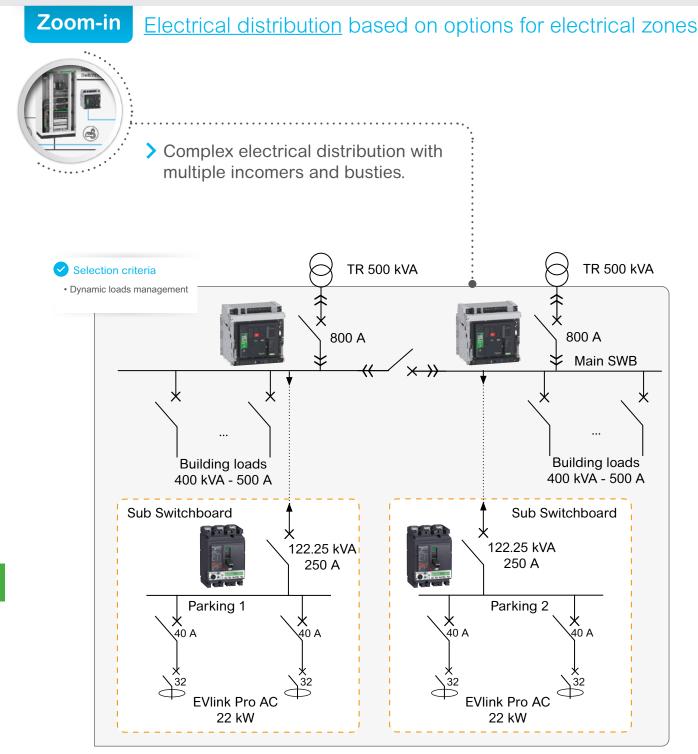
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Main zone: dynamic zone linked with main incomer

Main switchboard

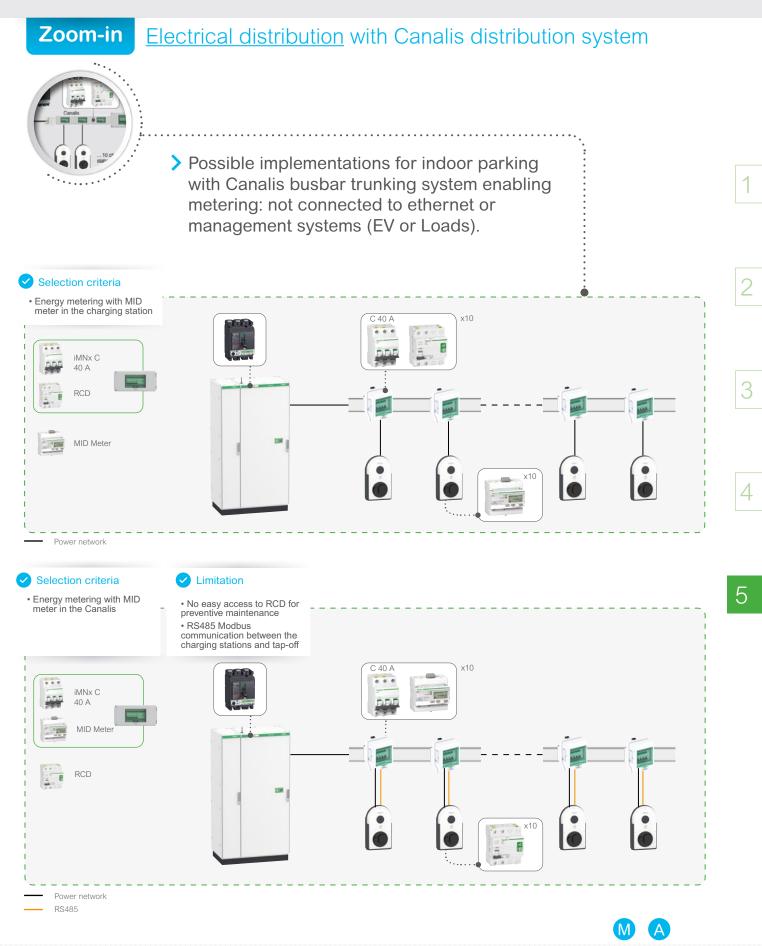
– 2 sub-zones: 250 A static zones

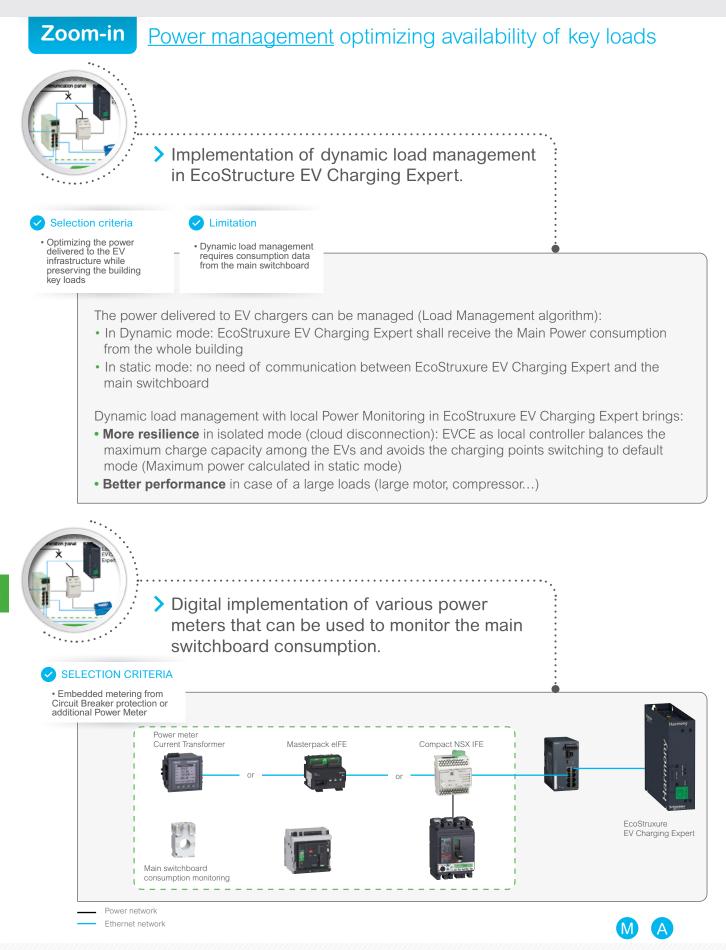


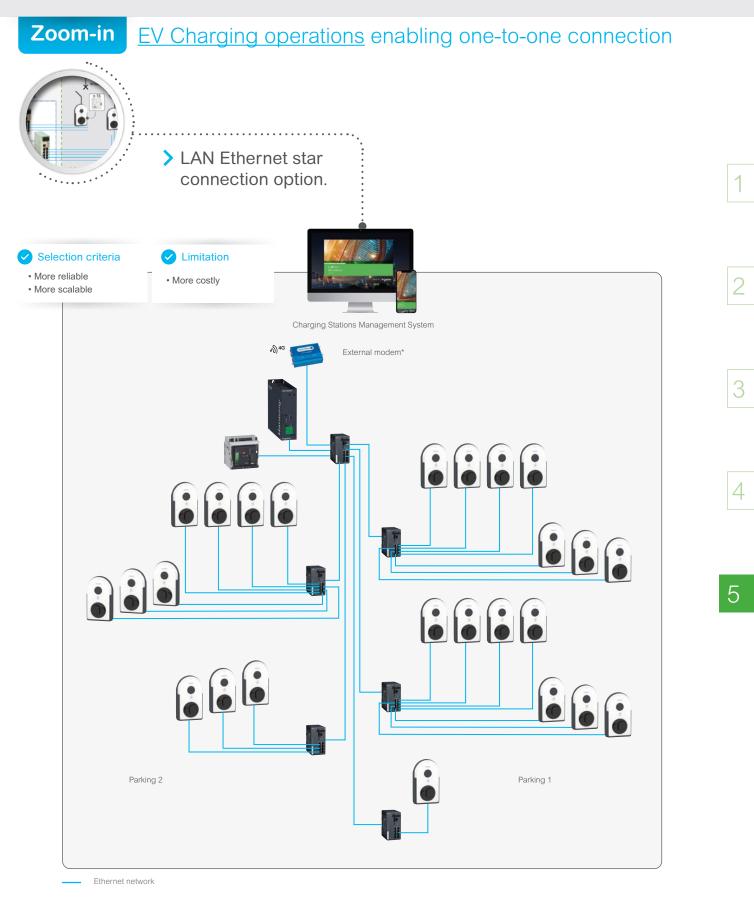
- 2 zones: 250 A static zones

Note: for complex electrical distribution, contact your Schneider Electric Solution Center.

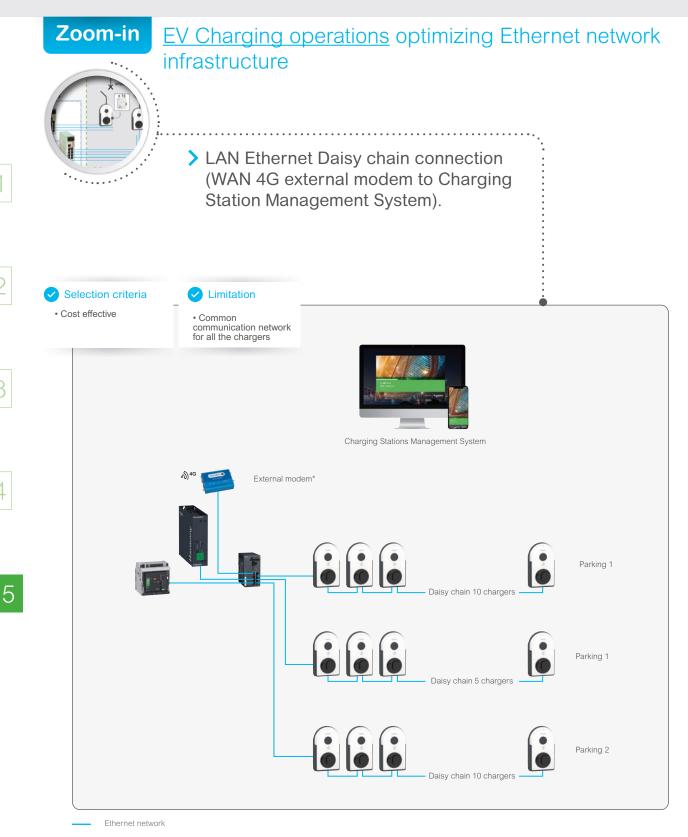






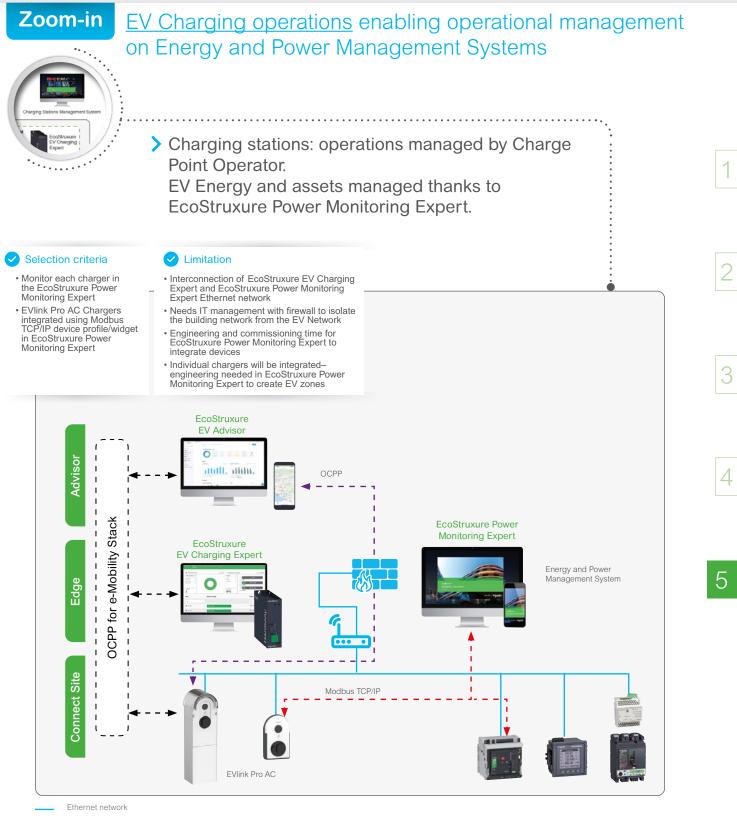


*Up to 100 charging stations for 1 external modem.



*Up to 100 charging stations for 1 external modem

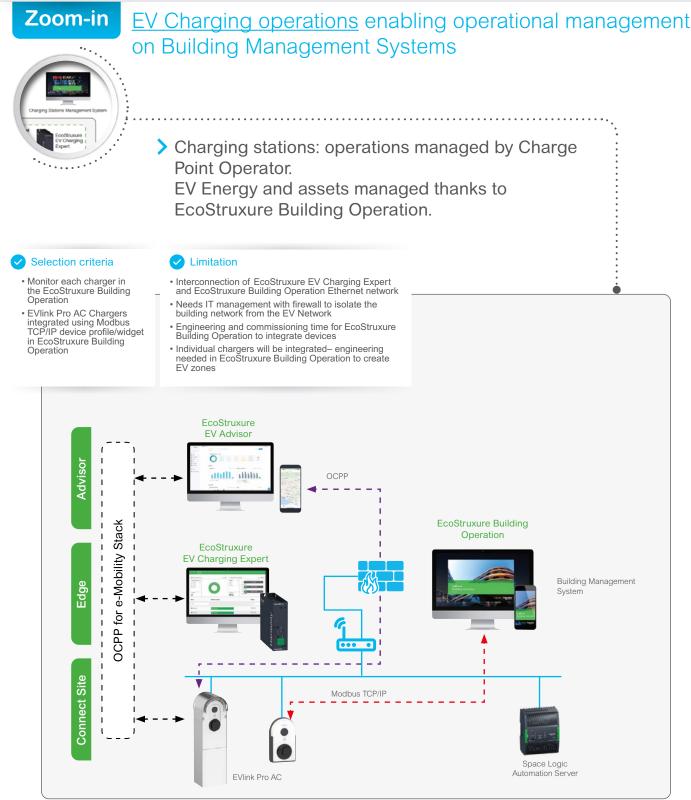




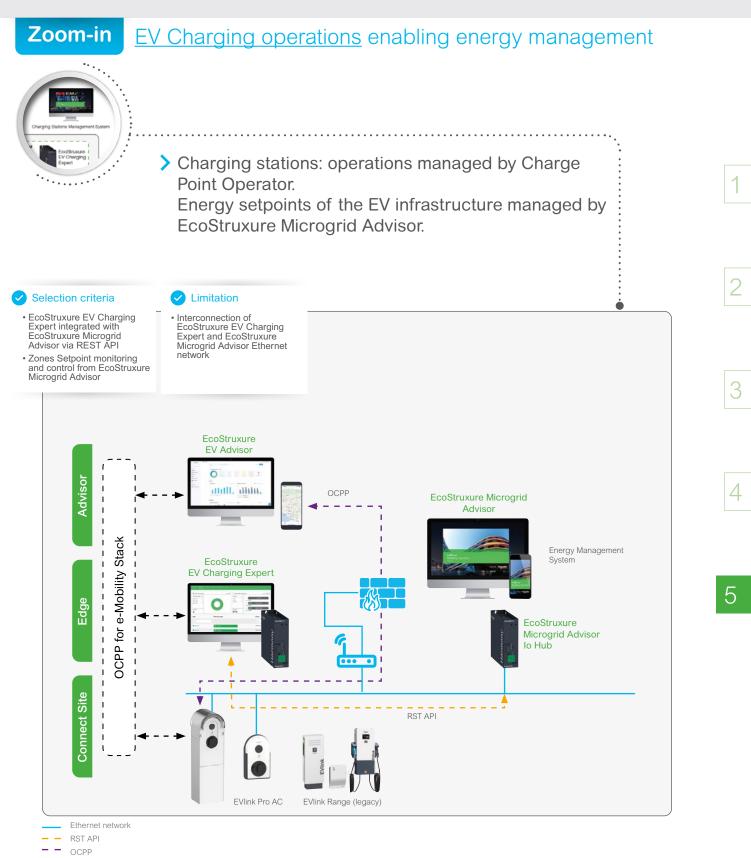
- Modbus TCP/IP

OCPP

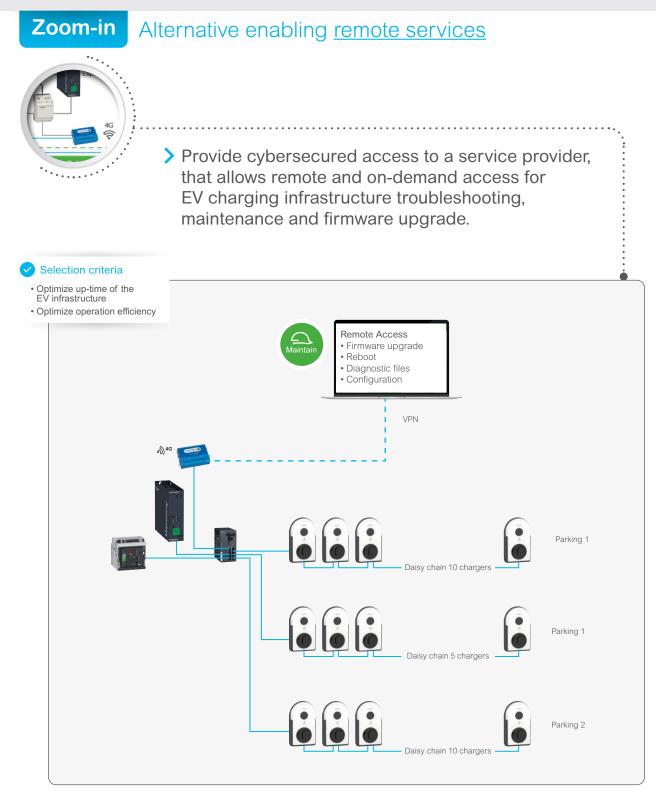
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OCPP







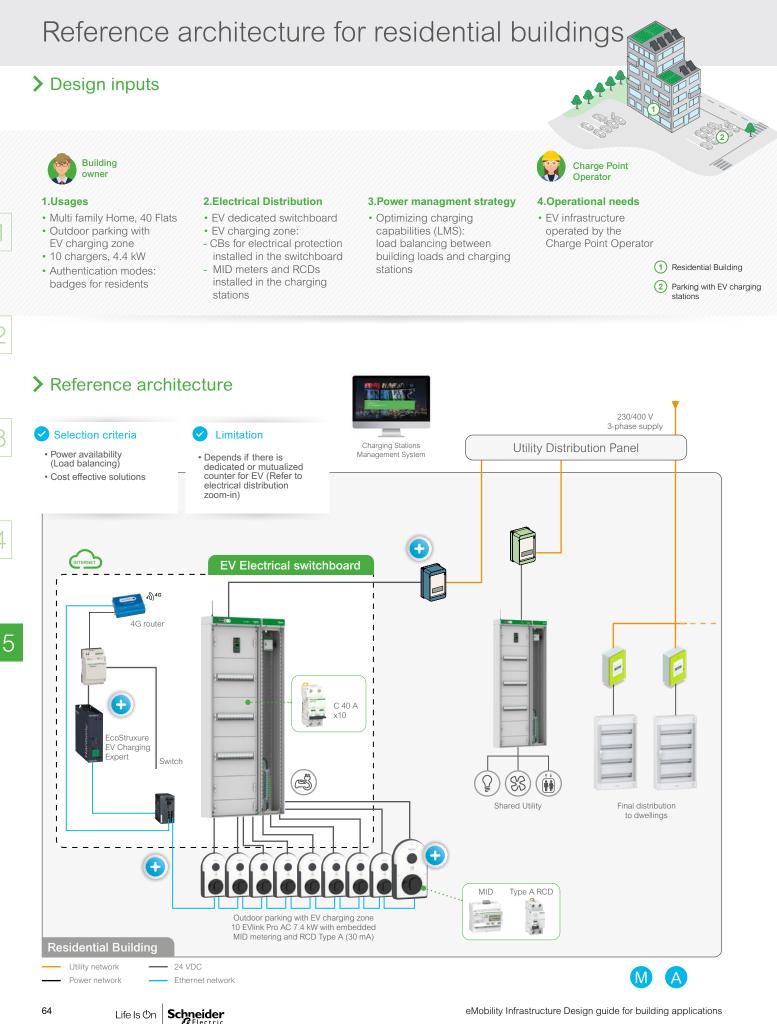
Ethernet network

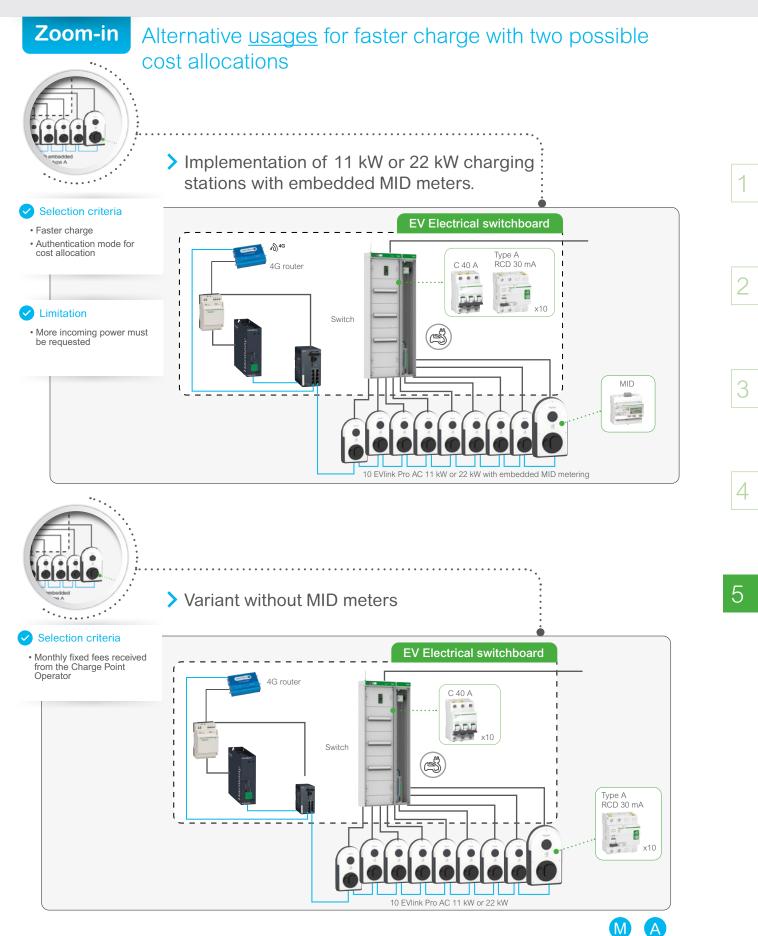
____ VPN

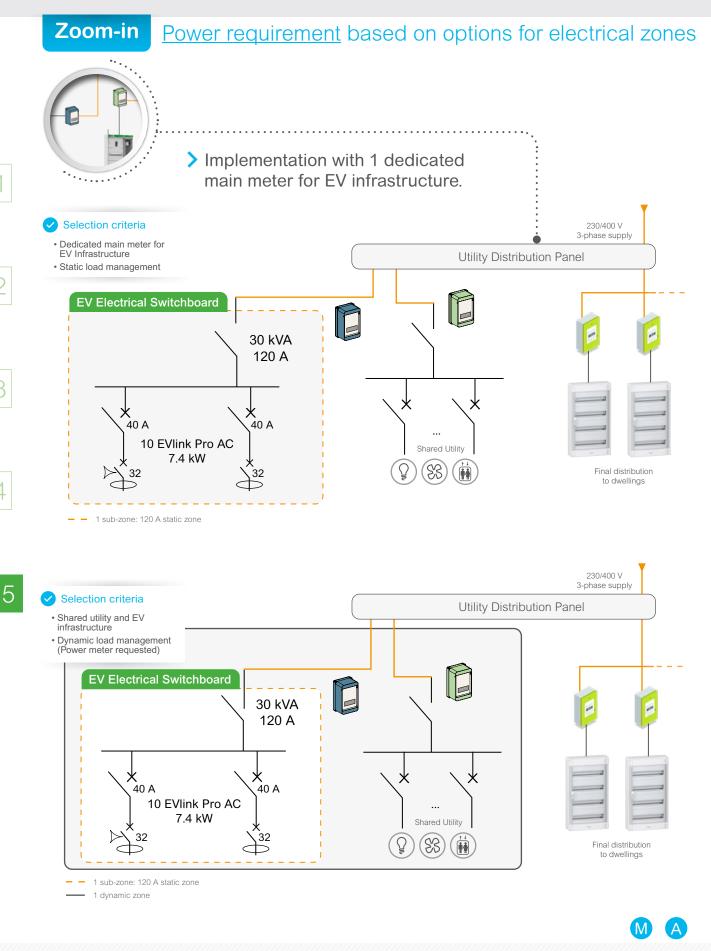


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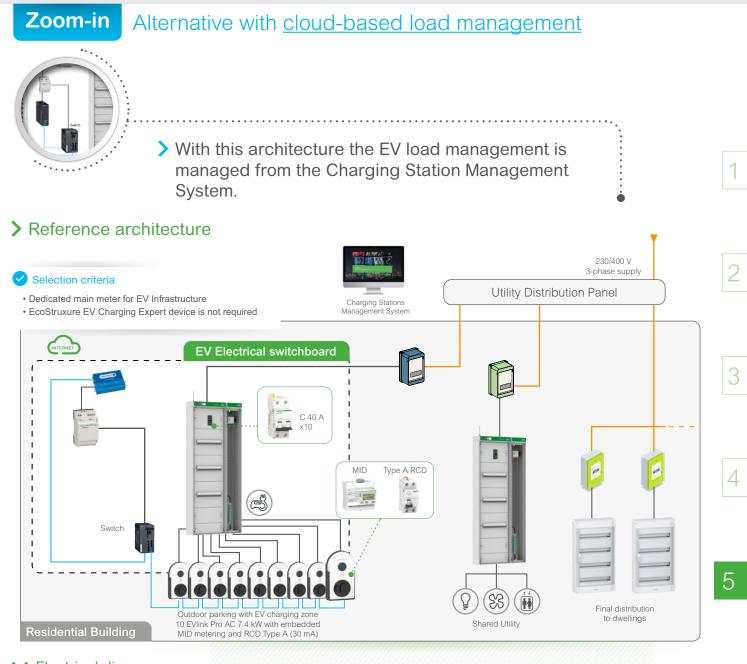




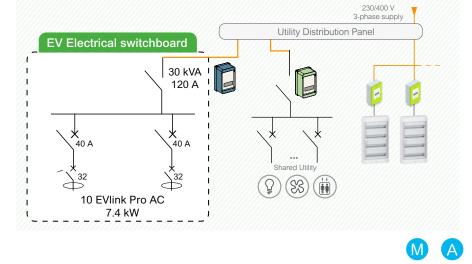


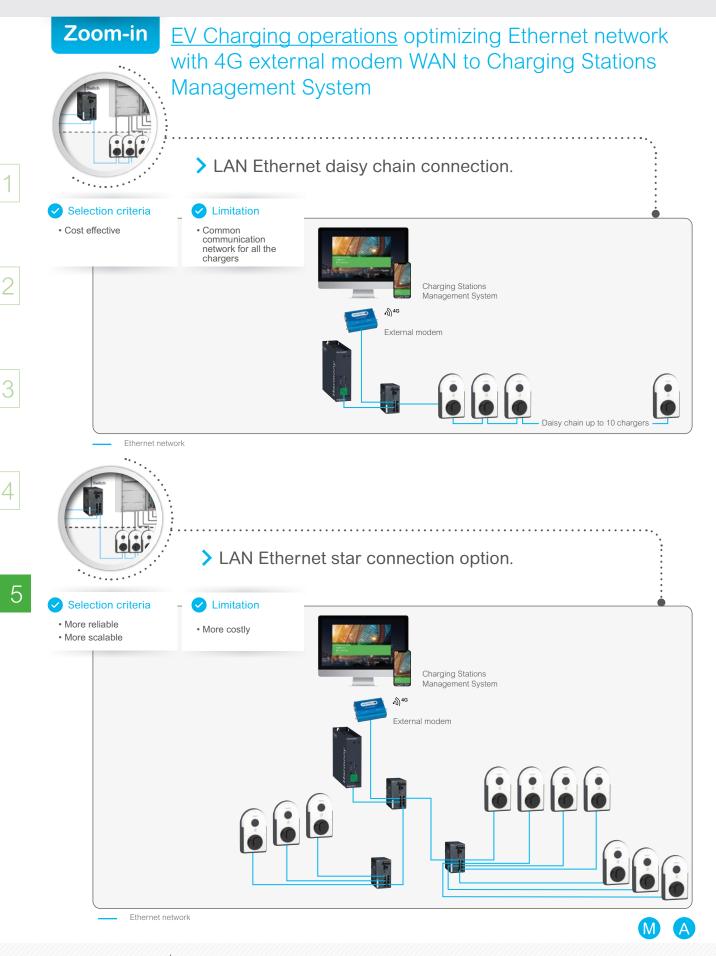


eMobility Infrastructure Design guide for building applications









Ressources

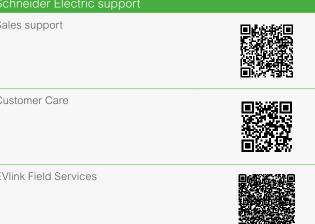
Technical guides		On the web
Earth fault protection - Design Guide CA908066E		Wiki - EV charging
EcoStruxure Power - Digital Application for Large Buildings and Critical Facilities ESXP2G002EN		Schneider Electric specification tool
EcoStruxure Power for Commercial and Industrial Buildings - Design Guide ESXP1G001EN		Schneider Electric eMobility solutions
IEC Electrical and Digital Reference architecture Guide EVSOL2DG001		Schneider Electric Green Premium
White Papers		Schneider Electric Cybersecurity
Smart charging solutions		support portal
		Schneider Electric Partner Program
Safety measures for Electric Vehicle charging	c Vehicle	
		EcoStruxure EV Charging Expert - Solar Impulse Mark
		EV Ready certification
		Schneider Electric support
		Sales support
		Customer Care
		EVlink Field Services

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Green Premium[™]

An industry leading portfolio of offers delivering sustainable value



More than 75% of our product sales offer superior transparency on the material content, regulatory information and environmental impact of our products:

- RoHS compliance
- REACh substance information
- Industry leading # of PEP's*
- Circularity instructions



Discover what we mean by green
 Check your products!

The Green Premium program stands for our commitment to deliver customer valued sustainable performance. It has been upgraded with recognized environmental claims and extended to cover all offers including Products. Services and Solutions.

CO₂ and P&L impact through... Resource Performance

Green Premium brings improved resource efficiency throughout an asset's lifecycle. This includes efficient use of energy and natural resources, along with the minimization of CO_2 emissions.

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We're helping our customers optimize the total cost of ownership of their assets. To do this, we provide IoT-enabled solutions, as well as upgrade, repair, retrofit, and remanufacture services.

Peace of mind through... Well-being Performance

Green Premium products are RoHS and REACh compliant. We're going beyond regulatory compliance with step-by-step substitution of certain materials and substances from our products.

Improved sales through... Differentiation

Green Premium delivers strong value propositions through third-party labels and services. By collaborating with third-party organizations we can support our customers in meeting their sustainability goals such as green building certifications.



*PEP: Product Environmental Profile (i.e. Environmental Product Declaration)

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EcoXpert[™] Partner Program

The Implementation Arms of EcoStruxure[™] all over the World



Who Are the EcoXperts?

An EcoXpert[™] is a Schneider Electric **partner company** that is **trained and certified on EcoStruxure[™]**, our open, interoperable, IoT-enabled system architecture and platform.



EcoXpert

A worldwide certified network delivering local support

More than 4,000 EcoXpert partners in 74 countries

Cross-expertise knowledge

- 11 competency certifications (badges) available, distributed in:
- Building and Residential Automation (5 badges)
- Power Distribution and Management (5 badges)
- Services (1 badge)



5-star recognition in CRN's 2020 Partner Program Guide

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